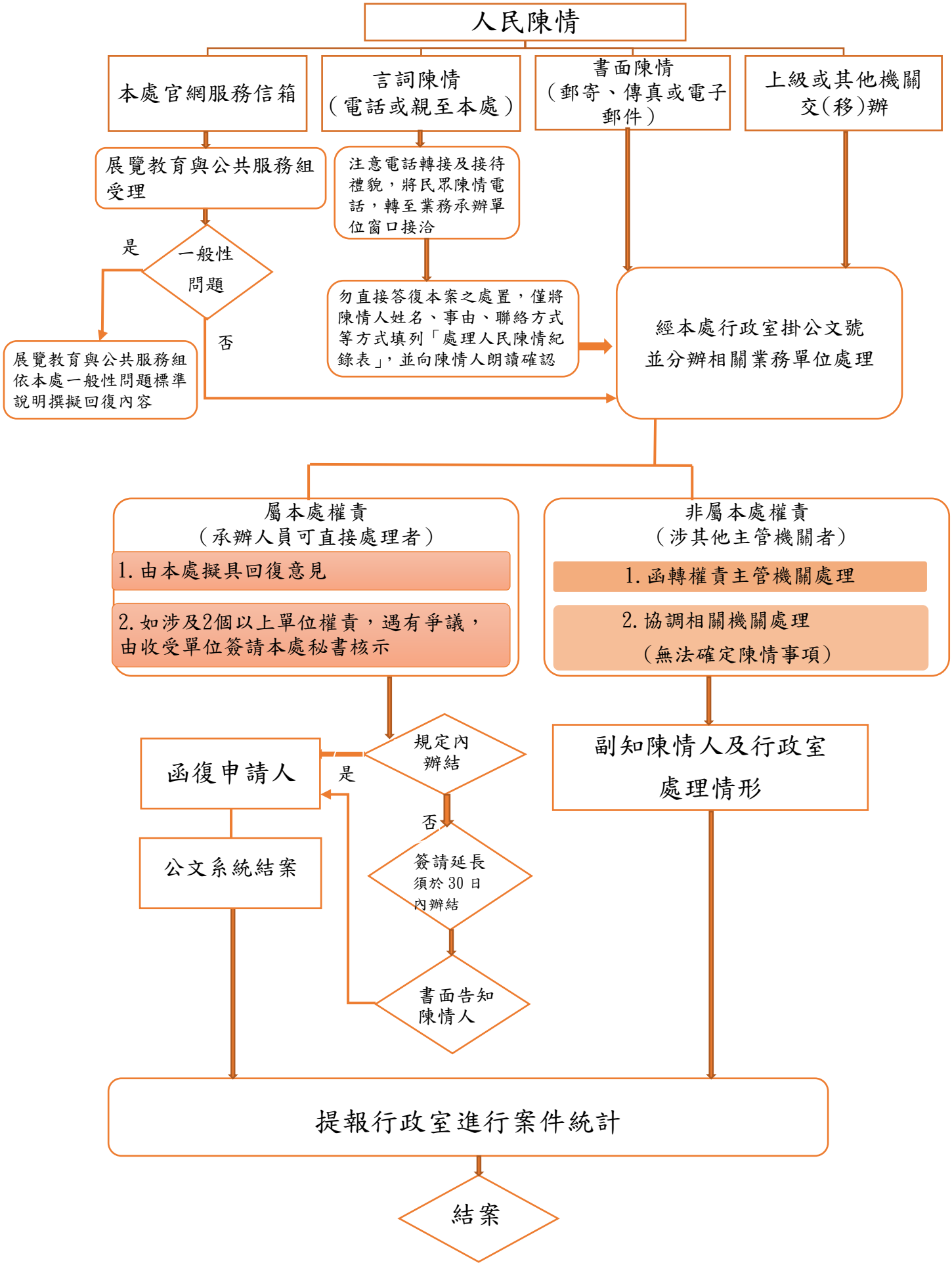# 國家鐵道博物館籌備處處理人民陳情案件作業流程圖